



We are delivering the new 'Independent Supporters Service' in your area and will be providing independent information and support to families and young people finding their way through the changes to the Special Educational Needs and Disabilities (SEND) system and the new EHC assessment and planning process in particular.

## We will be doing this in a variety of different ways:

- One to One support from a dedicated Independent Supporter in a place to suit you
- A dedicated, independent telephone support service operating between 9am and 9pm on weekdays and 9am to 5pm on weekends providing access to a trained Independent Supporter
- A dedicated, independent website providing useful and helpful information as well as information exchanges via emails
- 'Outreach' information and support points in your community with open access/'drop-in' events and activities

Core Assets Children's Services is an independent organisation that has been working with children and families for 20 years. We work across the whole of the UK and provide a variety of services for children and families, including those with special educational needs and disabilities. We are passionate about working with families to improve outcomes for children and young people.

